

### **Abstract of the Disclosure**

A method, system, and apparatus for provisioning a generically pre-provisioned client device such as a web appliance upon an initial connection to a server system such as an ISP. The web  
5 appliance is pre-provisioned with enough data to enable it to connect to any of a plurality of ISPs. ISP-specific data are provisioned upon initial connection, to customize the client for use in that ISP's environment.

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